Installation Manual for "DMM Application"

This manual contains explanations on how to install the special application and the USB driver on Windows 8 PCs.

1. Installation of DMM Application
   (1) The following should be checked before installing this application.
   - To prepare your system for installation, please close all open programs.
   - Be sure NOT to connect the instrument with the USB until installation completes.
   - Installation shall be done with Administrator rights.

   (2) Insert the CD-ROM in your PC's CD drive. Then following pop-up will appear at the upper right on the screen. Left-click on this box.

   (3) Click and select "Run install.exe" when the following box appears. If User Account Control dialog box appears, click "Yes".

   (4) When the following window appears, click "Next".

   (5) Read through and understand the License Agreement and click "I accept...", and then click "Next".

   (6) Click "Next".

   (7) Confirm the information on installation, and then click "Install" to start an installation.

2. Installation of USB Driver
   (1) Connect MODEL8241 and your PC with the USB cable supplied with the instrument.
   (2) Click "Other devices" and then right-click on "MODEL8241". Then click "Update Driver Software".

   (3) Select "Browse my computer for driver software".

   (4) Check the box for "Include subfolders", and then click "Browse".

   (5) Select the disk drive in which the CD resides and click "OK". If the CD is not inserted, close the window once by clicking "Cancel" and select again after inserting the CD.

   (6) When the following confirmation message appears, after clicking "Next", click "Install".

   (7) Install is completed when the wizard says "Windows has successfully updated your driver software". Click "Close".

   (8) Click "Other devices" under the Device Manager, and then right-click on "USB Serial Port". Then click "Update Driver Software".

   (9) Repeat above step (3) through (6). Installation is completed when the wizard says "Windows has successfully updated your driver software". Click "Close".

   (10) The following two icons will appear in the Device Manager when the driver is successfully installed.

   USB Driver Un-installation
   When the installation of the USB driver is interrupted and re-installation cannot be done, follow the procedure below and delete the existing driver, and then install it again.

   (1) Connect your PC and the instrument with the USB cord.
   (2) Click "Device Manager" in the Control panel.
   (3) Right-click on "MODEL8241" under "Other devices".
   (4) Click "Uninstall" to uninstall the USB driver.

   (5) Remove the USB cord connecting your PC and the instrument once, and connect them again.

   (6) When "Found New Hardware Wizard" window appears, follow the procedures described in "USB Driver Installation" and install the driver.
Windows 10

DMM Application Installation Manual
This manual contains instructions how to install the special application and the required USB driver for our DMMs on Windows® 10 PCs.

1. DMM application installation

(1) The following should be checked before installing this application:
- To prepare your system for installation, please close all open programs.
- Be sure NOT to connect DMMs until the installation completes.
- Installation shall be done with Administrator right.

(2) Insert the CD-ROM in your PC’s CD-ROM drive.
Installation shall be done with Administrator right.

(3) Click Devices and open a devices tab.

(4) Read through and understand the License Agreement and click “I accept….”, and then click Next.

(5) Click Next after entering the user information and other supplementary information, and click Next.

(6) Confirm the information on installation, and then click Install to start installation.

(7) Click Finish when “InstallShield Wizard Complete” dialog box appears.

(8) Select the disk drive in which the CD resides and click Install.exe.
Include subfolders, and then click Next.

(9) When the following confirmation message appears, after clicking Next, click Install.
Select “Install this driver software anyway” if the following warning window appears. (There is no problem to continue installing because operation has already been verified.)

(10) When the following confirmation message appears, after clicking Next, click Install.

(11) Installation is completed when the wizard says “Windows has successfully updated your driver software”. Click Close.

(12) Click Other devices under Device manager, and then right-click on USB Serial Port. Then click Update Driver Software.

(13) Click Other devices and open a devices tab.

(14) The following two icons will appear in Device Manager when the driver is successfully installed.

(15) Confirm that the error message is no more displayed in Connected devices section.

2. USB driver installation

(1) Connect MODEL8241 and your PC with the USB cable supplied with the instrument.
Follow the procedures below and start installation when the following pop-up appears.

(2) Click Start menu and then click Settings.

(3) Click Devices and open a devices tab.

(4) The name “MODEL8241” is displayed in Connected devices section.
If the error message “Setup incomplete. Connect…” is not displayed, it indicates that the necessary driver has already been installed.

(5) Scroll down the screen and open Device manager.

(6) When the following confirmation message appears, after clicking Next, click Install.

(7) Select “Browse my computer for driver software”.

(8) Check the box for “Include subfolders”, and then click Browse.

(9) Select the disk drive in which the CD resides and click OK. If the CD is not inserted, close the window once by clicking Cancel and select again after inserting the CD.

(10) When the following confirmation message appears, after clicking Next, click Install.

(11) Installation is completed when the wizard says “Windows has successfully updated your driver software”. Click Close.

(12) Click Other devices under Device manager, and then right-click on USB Serial Port. Then click Update Driver Software.

(13) Repeat above step (7) through (10). Installation is completed when the wizard says “Windows has successfully updated your driver software”. Click Close.

(14) The following two icons will appear in Device Manager when the driver is successfully installed.

(15) Confirm that the error message is no more displayed in Connected devices section.

3. USB driver un-installation

If USB driver installation got aborted and unable to complete re-installation, follow the procedures below and remove the USB driver first. Then restart the whole installation process.

(1) Connect your PC and MODEL8241 with a USB cable.
(2) Right-click Start button, and then click Device Manager.
(3) Click Other devices and right-click on MODEL8241.
(4) Click Uninstall to uninstall the USB driver.

(5) Disconnect the USB cable connected to the PC once, and connect it again.
(6) When “Found New Hardware Wizard” once, and then right-click on “MODEL8241” to complete installation.